



LIST No. 16026 Symbiq™ One-Channel Infuser
LIST No. 16027 Symbiq™ Two-Channel Infuser

**This Recall Notification is an Update to the Urgent Device
Field Correction dated February 22, 2010**

October 04, 2010

Dear Healthcare Professional and Valued Hospira Customer:

Hospira, Inc. is sending this communication to reinforce a prior recall notification and follow-up telephonic communication of our plans to expedite the upgrade of the Symbiq™ MR1 motor encoder by December 31, 2010. **An MR1 motor encoder failure will result in a visual and audible S321/421 alarm condition that will stop the infusion leading to a delay or interruption in therapy. This presents a higher risk for patients in the following patient populations: a) patients that are on life sustaining medications and b) patients in Intensive Care / Neonate Intensive Care Units. A delay or interruption in therapy may result in serious injury or death.**

Until Hospira can upgrade all Symbiq™ pumping mechanisms in your facility with the new MR2 motor encoder, we will provide corrected loaner Symbiq™ infusion pumps to be made available in your critical care areas. Loaner devices will be provided at no charge. Until the loaner or corrected pumps are in place in your critical care areas, you should consider an alternate method to administer therapy.

A Hospira representative will be contacting you within one week of receipt of this letter to coordinate no charge shipment of your loaner Symbiq™ infusion pumps. These devices are to be deployed in your critical care areas. Hospira will be requesting a no charge purchase order from your institution in order to ship your loaner Symbiq™ infusion pumps. Upon receipt of the no charge purchase order, Hospira will ship loaner Symbiq™ infusion pumps via 2-day shipment and will coordinate required technical support at no charge.

In order to successfully complete the field correction to Symbiq™ devices with the new MR2 motor encoder, service personnel are in the process of scheduling the upgrade in your facility. We request your cooperation in order for us to complete these activities before December 31, 2010.

If you experience an S321/S421 alarm on a particular device, you should:

1. Replace the device with a loaner or corrected back-up pump if available
2. Remove the device from service and contact Hospira.

Please report a product problem any time and use the chart provided below for questions and support.

Hospira Contact	Contact Information	Areas of Support
Hospira Global Product Safety and Complaints	1-800-441-4100- Press 1 for infusion pumps, then 1 for the Symbiq pump team then you will be connected to a live analyst (8am-5pm CST, M-F) (ProductComplaintsPP@hospira.com).	To report adverse events or product complaints
Hospira Technical Support Operations	1-800-241-4002 (8am-6pm CST, M-F)	Additional information Technical Assistance

Any adverse events experienced with the use of this product, and/or quality problems should also be reported to the FDA's MedWatch Program by:

- Linking to the MedWatch website at www.fda.gov/medwatch
- Calling 1-800-FDA-1088
- Faxing at 1-800-FDA-0178
- Mailing to MedWatch, HF-2, FDA, 5600 Fishers Lane, Rockville, MD, 20852-9787

Hospira is committed to providing our customers with the highest level of service and product quality. We appreciate your cooperation, and we regret any inconvenience this action may cause.

This correction is being made with the knowledge of the U.S. Food and Drug Administration.

Please forward this notice to all departments within your facility that use these devices.

Sincerely,



Ileana Quinones
Vice President, Device Quality Operations,
Hospira, Inc.