

URGENT DEVICE FIELD CORRECTION
GemStar™ Docking Station



List Numbers 13075-01, 13075-03, 13075-05 and 13075-07
All lot numbers

August 1, 2011

Dear Healthcare Professional and Valued Hospira Customer:

Hospira, Inc. has received reports from customers outside the U.S. of sparking, smoking, charring and electrical shock when using the GemStar Docking Station. Hospira's investigation concluded the primary root cause is fluid ingress into the docking station.

Hospira is in process of developing design improvements to mitigate this risk. Once the redesign and testing activities are complete and inventory is available, Hospira will notify you to arrange for the correction of your GemStar Docking Station. Until a solution is found **all fluid ingress into the docking station must be avoided** during cleaning or operation. If you are using a GemStar Docking Station, Hospira requests you follow the guidelines below for continued use of your docking station:

- Do not hang or place fluid containers over the docking station where they could leak fluid on the device.
- Do not spray fluid, such as cleaning solution, directly on the docking station.
- Clean the docking station using a cloth dampened with an approved cleaning solution

Please complete the attached Reply Form and return it via fax to the number on the form, even if you do not currently have the GemStar Docking Station.

Hospira has not received any reports of delay in therapy or adverse events as a result of this issue. This communication is being made with the knowledge of the U.S. Food and Drug Administration.

If you experience any issue, please contact Hospira using the information provided below:

Hospira Contact	Contact Information	Areas of Support
Hospira Global Product Safety and Complaints	1-800-441-4100 (8am-5pm CST, M-F) (ProductComplaintsPP@hospira.com).	To report adverse events or product complaints
Hospira Advanced Knowledge Center	1-800-241-4002 (Available 24 hours a day/7 days per week)	Additional information Technical Assistance

Any adverse events experienced with the use of this product, and/or quality problems should also be reported to the FDA's MedWatch Program by:

- Linking to the MedWatch website at www.fda.gov/medwatch
- Calling 1-800-FDA-1088
- Faxing at 1-800-FDA-0178
- Mailing to MedWatch, HF-2, FDA, 5600 Fishers Lane, Rockville, MD, 20852-9787

Hospira is committed to providing our customers with the highest level of service and product quality. We appreciate your cooperation, and we regret any inconvenience this action may cause.

Sincerely,

Ileana Quinones
Vice President, Device Quality Operations

Hospira, Inc.
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Lake Forest, IL 60045
(224) 212-2000
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Urgent Device Field Correction Reply Form - RESPONSE REQUIRED

Complete the form and fax the completed form to 262-577-6921.

General Required Information

Business Name	Phone Number

Address/City/State/Zip	

Hospira Customer Number (ship to #)	Contact e-mail

Completed by: Printed Name/Signature/Date	

Number of GemStar Docking Stations at facility: _____

I have received the letter and distributed it to users throughout the facility: YES___ NO___

If NO, state reason:

Have you distributed the product further? YES___ NO___

If YES, have you notified your customers? YES___ NO___

If NO, state reason: